

OUR POLICIES

WEATHER POLICY AND CANCELLATIONS

We will play in light rain. If it is heavy rain/thunder/lightning, then we cannot play with our youngest age group and therefore the session should be cancelled.

If the weather is scheduled to be horrible prior to our session and throughout, and we are able to make a decision early every parent will be contacted (text or call) and made aware of the decision in advance of the session.

If you are unsure of whether the session will be playable, a decision on the session will be made on the field. If the session runs and parents do not turn up, no replacement session is offered. If you do not receive a phone call or text from us, it is expected that you travel to the field.

If parents/players are unsure of whether the club will run, the Elite Feet website has a News/Updates page where you can find out the status of your session. This is normally updated by 8am in the morning. If the page is not updated, and you are still unsure please either travel to the session, or contact Elite Feet to find out the session status.

In the event of cancellations, Elite Feet offer one compulsory 'make-up' session. We will endeavour to make up the complete course, as we run our 10 week courses over a 12 week period and this should allow for extra session time if needed.

In the event that you have booked a course, and we cannot run the club for any reason you will be offered a replacement session, or a full refund.

PLAYER REGISTRATION

If a player is arriving for their first session, we allow the parent to sign up at the end of the first session. This allows them to have a trial experience. If they decide that they wish to continue, we ask for full course fees. If they decide not to continue with our course, a session fee is chargeable (£6.50 per week (weekly courses) and £4 per week (After School Clubs))

If a player knows in advance that they cannot attend a session, we reduce the sign-up fee at a pro rata rate of £6.50 per week (weekly courses) and £4 per week (After School Clubs). THE MAXIMUM DISCOUNT WE OFFER IS 3 WEEKS FROM ANY 10 WEEK COURSE. THE MAXIMUM DISCOUNT WE OFFER IS 1 WEEK FROM ANY AFTER SCHOOL CLUB.

Courses are booked and filled on a 'first come, first served' basis. This means that there is no guarantee that your child will continue with your preferred time and course location unless bookings are made in advance of the course start date.

FOR ELITE FEET FC - If you have made registration for a season with an Elite Feet FC team, upon payment of your registration all club fees are non-refundable. Subs for matches and training sessions should be paid later. Any player owing more than 3 weeks of subs at any one time will not be offered matches until all subs are fully paid.

AFTER SCHOOL CLUBS – Once payment is made, and the course commences, all sign up payments are non-refundable unless there are extenuating circumstances.